CUSTOMER CONTRACT

This Customer Contract ("Contract") has been concluded between the following parties:

| "Customer" | | "TT" | |
|---|-------------------------------------|----------------------------|----------------------|
| [•] | | Technica Translations OÜ | |
| Business Registry code: | [•] | Business Registry code: | 14226067 |
| Phone: | [•] | Phone: | 6840050 |
| Mail: | [•] | Mail: | klient@technica.ee |
| Name of Contact Person: | [•] | Name of Contact Person: | Merlin Griffin |
| Name of Signatory: | [•] | Name of Signatory: | Mihkel Nummert |
| Right of representation: | [Member of the Board/Authorization] | Right of representation: | Member of the Board |
| | | IBAN: | EE731010220260870222 |
| referred to henceforth as "Parties" or "Party". | | | |

- 1. The Contract defines the relationship between the Parties resulting from TT providing Services (translations services, various forms of editing of texts, machine translation post-editing, transcreation, desktop publishing and/or various terminology management tasks) to the Customer on the basis of an Order submitted by the Customer, and as defined in the Contract as well as the Terms and Conditions of TT (available on TT's website at https://www.technicatranslations.com/en/terms/).
- 2. The Contract applies to every time the Customer submits and TT accepts an order and provides Services to the Customer.
- 3. In addition to the terms defined in the Contract, the Terms and Conditions apply to providing the Services, unless the two contradict each other. In cases where the Contract and the Terms and Conditions regulate the same subject matter, the Contract is applied.
- 4. An order for the provision of Services will be submitted by e-mail or in another form capable of producing a written record. TT undertakes to fulfil the order, i.e. to provide the Services after the Parties have agreed on the nature and the terms of the Service, and TT has confirmed its acceptance of the terms, having sent an e-mail to the Customer where the order is explicitly confirmed.
- 5. The Customer shall make payments for rendered Servies to TT on a monthly basis. The corresponding invoice shall be submitted by TT by the 5th day of the following month. The submitted invoice shall be paid to the bank account specified on the invoice. TT has the right to request prepayment for Services.
- **6.** The invoice shall be paid within 5 workdays from the submission date of the invoice, or by the date specified on the invoice.
- 7. The Contract can be changed or supplemented by written agreement.

- **8.** The Contract is valid indefinitely, either Party can end the Contract, informing the other Party 30 calendar days in advance.
- **9.** The Contract becomes automatically invalid if the Customer has not ordered Services from TT for 6 months.
- **10.** The Contract becomes valid from the moment of signing by both Parties.